



**Pro Bono
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Supported by RHT Rajan Menon Foundation



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FAQ: Restrictions on Businesses

Q: Must sports or recreation facilities in residential premises within subdivided buildings, that are not in an enclosed area, also have to be closed?

A: Yes, such facilities must be closed, even if they are not in an enclosed area.

Q: If I am an essential service provider, where do I find out about the restrictions under which my work has to be carried out at the permitted premises?

A: The information can be found at this website:
<https://covid.gobusiness.gov.sg/essentialservices/>.

Q: What does “gross floor area” mean for a shopping centre?

A: “Gross floor area” has the same meaning as “floor area” under rule 2(1) of the Planning (Development Charges) Rules. Please refer to <https://sso.agc.gov.sg/SL/232-R5?DocDate=20200228>.

Q: Why do we need to obtain and keep the contact particulars of every individual entering the premises?

A: This is to facilitate the Government’s contact tracing measures.





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Q: Which kinds of essential service providers/workers are exempted from the circuit breaker rules?

A: The following are exempted:

- a) any hospital, clinic or other healthcare institution or facility for the reception, lodging, treatment or care of individuals requiring medical treatment;
- b) any workplace wholly or partly owned or occupied by the Singapore Armed Forces; and
- c) any place of residence at which the business, undertaking or work of an essential service provider is being carried out.

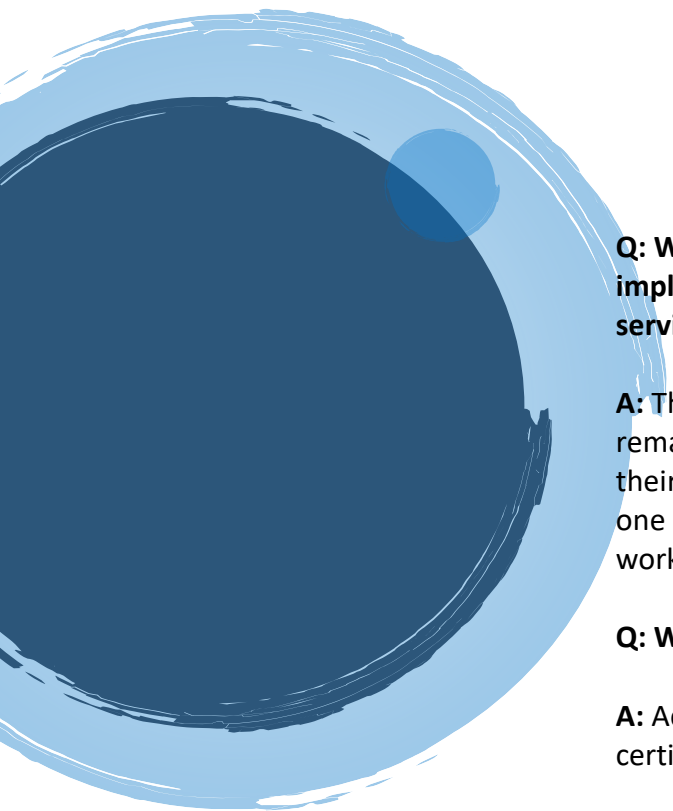
Q: Can essential service workers work from home?

A: Unless it is not reasonably practicable to do so, every essential service provider must direct every essential service worker who is not on leave to work in the worker's place of residence. Moreover, they need to provide the facilities necessary for every essential service worker who is not on leave to work in the worker's place of residence in Singapore.

Q: When are essential service workers not required to wear a mask?

A: The situations are:

- a) engaging in strenuous physical exercise;
- b) need to be identified by authorities
- c) driving alone or with someone who lives with you; or
- d) other special circumstances unique to your course of employment e.g. welding or diving.



Q: What measures must an essential service provider implement in respect of any individual (not being an essential service worker) who seeks entry to the permitted premises?

A: These individuals cannot arrive at the same time, nor can they remain in the workplace for a longer period than necessary for their duties. They are also required to keep a distance of at least one metre away from any other individual (essential service worker or not) at the workplace.

Q: What other activities are not prohibited?

A: Activities for professional/vocational training, testing, certification or accreditation of an essential service worker.

Q: What if an essential service worker is subject to a movement control measure?

A: Essential service providers must not permit such workers to enter the workplace.

The information contained in this FAQ is correct as of 21 May 2020

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